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**NOTICE OF APPLICATION
SOUTHERN CALIFORNIA GAS COMPANY REQUEST
TO INCREASE RATES AND REVENUES FOR THE
CUSTOMER INFORMATION SYSTEM REPLACEMENT
PROGRAM APPLICATION
APPLICATION FILING A.25-05-004**

WHY AM I RECEIVING THIS NOTICE?

On May 9, 2025, Southern California Gas Company (SoCalGas®) filed Application A.25-05-004 to recover additional operations and maintenance (O&M) costs for its Customer Information System Replacement Program with the California Public Utilities Commission (CPUC). The application is requesting a total increase of \$25.6 million in revenue to recover costs above the previously approved O&M project cost.

WHY IS SOCALGAS REQUESTING THIS RATE INCREASE?

In SoCalGas's 2024 GRC, the CPUC authorized the replacement of SoCalGas's outdated Customer Information System (CIS) to meet evolving technology, business demands, and to better serve its customers. This replacement project is currently underway and expected to be completed in 2027. The CPUC previously approved \$10 million per year in O&M costs for the four-year GRC period for a total of \$40 million dollars.

This request for additional O&M funding would cover the following:

- labor,
- software,
- contractor services, and
- other project-related expenses

(Continued inside)

HOW COULD THIS AFFECT MY MONTHLY GAS RATES?

If SoCalGas's request is approved by the CPUC, SoCalGas's rates for gas service will increase. The average residential gas monthly bill using 36 therms per month would increase by approximately \$0.31 or 0.4% per month in 2026.

The table below does not necessarily reflect the changes that you may see on your bill. Changes in individual bills will also depend on how much electricity or gas each customer uses.

SUMMARY OF ILLUSTRATIVE GAS CLASS AVERAGE RATES

Customer Class	Present 2/1/2025 Rates (¢/therm)	Proposed Total Rates for 2026 (¢/therm)	Increase %	Increase (¢/therm)
Residential (Core)	147.901¢	148.747¢	0.6%	0.846¢
Average Residential Bill \$/month	\$74.52	\$74.83	0.4%	\$0.31
Commercial/Industrial (Core)	97.142¢	97.638¢	0.5%	0.496¢
Commercial/Industrial (Noncore Distribution Level Service)	28.251¢	28.357¢	0.4%	0.106¢
Electric Generation (Noncore Distribution Level Service)	26.959¢	27.051¢	0.3%	0.092¢
Transmission Level Service	9.107¢	9.137¢	0.3%	0.029¢
Backbone Transmission Service	73.303¢	73.303¢	0.0%	0.000¢
System Total	66.195¢	66.503¢	0.5%	0.308¢

HOW DOES THE REST OF THIS PROCESS WORK?

This application will be assigned to a CPUC Administrative Law Judge who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt SoCalGas's application,

modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

CONTACT CPUC

Parties to the proceeding may review SoCalGas's application, including the Public Advocates Office. The Public Advocates Office is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information, please call 1-415-703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

Please visit apps.cpuc.ca.gov/c/A2505004 to submit a comment about this proceeding on the CPUC Docket Card. Here you can also view documents and other public comments related to this proceeding. Your participation by providing your thoughts on SoCalGas's request can help the CPUC make an informed decision.

If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Email: Public.Advisor@cpuc.ca.gov

Phone: 1-866-849-8390 (toll-free) or 1-415-703-2074

Mail: CPUC Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102

Please reference SoCalGas's CIS Application A.25-05-004 in any communications you have with the CPUC regarding this matter.

WHERE CAN I GET MORE INFORMATION?

If you have questions about SoCalGas's request, you may contact them using the methods below.

CONTACT SOCALGAS

Email: SRangel@SoCalGas.com

Mail: Stella Rangel

Regulatory Case Manager for SoCalGas

555 W. 5th Street GT14D6

Los Angeles, CA 90013

A copy of the application and any related documents may also be reviewed at <https://www.socalgas.com/regulatory/cpuc>



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